wybone

Wybone Timber Product Care

Here at Wybone, we put a lot of TLC into making our products, and we want to make sure that they stay in great condition after they've left our factory. With that in mind, we've outlined below the best way for you to maintain your timber products and what warranties we offer to guarantee our workmanship.

How should you look after your product?

To protect your product and maintain the finish, we strongly advise that Exterior UV Danish Oil is reapplied on a biannual basis. In areas with increased exposure to the elements, we recommend a more frequent application. Regularly maintaining your timber will help the longevity of this natural product. You can find further care instructions by visiting www.danish-oil.com/exterior-uv-danish-oil/

Wybone Warranties

We're confident in our workmanship. That's why we're happy to offer you extensive warranties to give you peace of mind that should you have any trouble with your products, we'll get it sorted for you!

Wybone 1 Year Parts & Labour Warranty

Wybone products are manufactured to exacting standards using only the very best raw materials sourced from within the UK. The integrity and construction of our products ensures that they will provide many years of trouble-free operation. In the unlikely event that problems occur, our products are covered by this guarantee.

Wybone 10 Year Anti-Perforation Warranty

Wybone only uses the highest quality, British sourced, galvanised steel. All of our steel products are covered for 10 years against perforation and rusting. This warranty excludes any scratches or dents which have been left untreated.

The above warranties exclude any damage caused by misuse / abuse, including operative damage, operative error, intentional damage or damage sustained by emptying the bin.

Wybone Timber Disclaimer

Timber is a natural product and is therefore subject to infinite changes in colour and marking. Timber also responds to temperature and humidity variations by expanding and contracting, which may lead to twisting and cracking along the grain on external timber products.

Although every effort has been made to ensure the finish of our hardwood products, Wybone cannot be held responsible for any of the above defects including vandalism, unless Wybone deem unreasonable time after purchase.

Wybone recommends a minimum gap of 2mm between each wooden slat for movement. In rare circumstances it may be necessary to plane down affected slats if there is significant wood expansion. All slats are accessible and removable with a Pozidrive headed drill / screwdriver.